

# IMPLEMENTATION & UPGRADE SERVICES

As a Epicor Certified Partner, we are equipped with the appropriate training and expertise to effectively strategize and assist with your Epicor requirements. Technology evolves rapidly and it can be daunting . We help SIMPLIFY your journey.

Success isn't just about having the right software, it's about ensuring every department within your organization works in harmony . That's Where We Come In!

## WHY WE ARE DIFFERENT ●●●

Our distinctiveness lies in our ability to involve people in every step of the process, recognizing that effective communication is key to success. With a deep understanding of both operational, leadership and supportive aspects, backed by 30 years of experience, we implement change management strategies to align your team with project objectives for successful outcomes.

## HOW WE WORK ●●●

We provide cost-effective techniques for businesses to discover, roadmap, model, and launch their Epicor solution. Our structured approach incorporates inputs, tools, techniques, and deliverables at each stage, ensuring a smooth progression. By following our framework, businesses can expect timely, budget-friendly implementations tailored to their needs, elevating operational efficiency.

## BENEFITS OF US ●●●

### 1. Streamlined Upgrade/Implementation Services Program

As a Certified Partner we use the specific upgrade methodology from Epicor that results in minimized risk, cost & business disruption.

### 2. Change Management Planning

We care about the impact change has on the business. Having candid conversations with the people is crucial to a successful upgrade. We help with that.

### 3. Epicor Certified Services Partner

Trust our expert team to ensure top-quality service because we have rigorous training, experience & certification behind our solutions.

**EPICOR**  
Certified Partner



## AT A GLANCE

### YOUR CHALLENGES

- Resistance from employees, lack of buy-in & inadequate training
- Business Process Alignment
- Resource Allocation

### OUR SOLUTIONS

- Change Management Planning
- Epicor Upgrade Methodology
- 30+ Years Experienced and Epicor Certified

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