

Change Management

& technology projects
= SUCCESS

WHAT WE DO

Optimize

Using a targeted change management approach, we lead you through every stage. We stand by your side as your dedicated partner throughout the process, aiding you in mitigating the effects of change on your business and personnel while optimizing your chances for success.

Listen

We ensure our clients feel comfortable when addressing topics such as RISK, RESISTANCE, SCOPE, as well as identifying the key individuals who will LEAD the effort. These challenging yet essential conversations pave the way for success in your project.

Your Partner To Help Navigate Change

When you consider making a change with your Epicor ERP system, KBix Solutions is here to help. Recognizing the challenges that accompany change, our extensive experience of over 25 years within the Epicor realm has equipped us to navigate such transitions adeptly.

Whether your aspirations involve growth, transformation or enhancing productivity and efficiency, we are dedicated to helping you reach your goals with a strategic change management approach.

MINIMIZE

Risk

MAXIMIZE

User

ADOPTION

INCREASE

ROI

FOR ON TIME ON
BUDGET PROJECTS

KBix Solutions LLC

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EPICOR
Certified Partner

WHAT TO EXPECT FROM OUR Change Management SERVICES

WHAT WE DO

Phase 1: Prepare for Change

Our services offer a WHY document for change, customized readiness assessments to gauge organizational and employee preparedness, a concise change project summary, and a sponsorship plan.

Phase 2: Manage Change

Our services include a people assessment overview, a resistance management plan, a current and future state document to guide transitions, a training plan with timeline and competency review, and a cascading communication plan.

Phase 3: Sustain Outcomes of the Change

We provide a reinforcement plan outlining accountability and KPIs for tracking success, along with a continuous improvement training plan to sustain and maintain the change.

How We Help

We turn change into your competitive advantage!

With our focused change management approach, we work closely with you to minimize the impact of change on your people and organization. Backed by over 25 years of ERP experience, we expertly guide you through transitions. Our success model aligns your goals with your people, processes, and technology, ensuring high productivity and reduced stress.

Get in touch with us! As an Epicor Certified Partner, we can align your system goals with our change management expertise for a successful project.

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